



# CERTIFICATE

Glenfis AG awards the glenfisPassed™ certificate based on the successful assessment of the official ITIL® Software requirements from CO/APMG to:

Company:

USU AG

Software Release:

Valuemation 4.2

For the following processes:

- |                    |                             |
|--------------------|-----------------------------|
| Incident Mgmt      | Service Portfolio           |
| Request Fulfilment | Service Catalogue Mgmt      |
| Problem Mgmt       | Service Asset & Config Mgmt |
| Change Mgmt        | Release and Deployment Mgmt |
| Knowledge Mgmt     | Financial Mgmt              |

Lead Assessor & Date:

*Daniel Frutschi*  
Daniel Frutschi, 22.12.2011