

# KCS Methodology Checklist

In order to adhere to the KCS Methodology you need a professional knowledge base. Your knowledge base should meet each of the following requirements:

- 
Should allow for the creation of documents
- 
Should contain templates for documents
- 
Should be able to see history of documents
- 
Should allow for troubleshooting and creation of decision trees
- 
Articles should be searchable
- 
Should allow for role management
- 
Should allow for feedback
- 
Should contain a reporting functionality
- 
Should have a standard interface for incident management

**Are you still looking for the right tool? Knowledge Center is all you need. To get to know the leading knowledge base request a demo today!**